



NEW JERSEY DEPARTMENT OF  
CHILDREN AND FAMILIES

# Commissioner's Monthly Report January 2016

Allison Blake, Ph.D., L.S.W  
Commissioner

January 15, 2016

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## Dashboard

On or About December 31, 2015

DCF At a Glance		CSOC <sup>6</sup> Quick Facts	
<b>DCF: Total Children Served in the Month<sup>1</sup></b>	<b>90,700</b>	<b>Youth Open with CSOC (unduplicated count)</b>	<b>42,033</b>
<b>CP&amp;P: Children/Youth Served</b>	<b>48,667</b>	<b>DD Eligible Children (unduplicated count)</b>	<b>18,439</b>
OOH Setting (< 18)	6,567	<b>MRSS: Dispatches in the month</b>	<b>1,744</b>
In-Home Setting (< 18)	40,085	<b>MRSS: Interventions (includes prior dispatches)</b>	<b>2,097</b>
Youth 18-21	2,015	Remained in same Living situation	98%
<b>Youth Open with CSOC<sup>2</sup></b>	<b>42,033</b>		
		<b>Care Management: Children Served</b>	<b>11,780</b>
<b>FCP: Total Clients Served<sup>3</sup></b>	<b>16,650</b>	<b>OOH Behavioral Health Settings: Children Served</b>	<b>1,480</b>
<b>DOW: Total Clients Served<sup>4</sup> (Monthly Average)</b>	<b>927</b>	Placed out of State	0
<b>DCF: Families Served in the Month<sup>5</sup></b>	<b>27,404</b>	<b>PerformCare Calls</b>	<b>8,279</b>
<b>CP&amp;P</b>	<b>24,310</b>	DD Related Calls	1,601
<b>FCP (Family Success Centers &amp; Home Visiting)</b>	<b>3,094</b>	Sandy Related Calls	318

CP&P Quick Facts		FCP & DoW Quick Facts <sup>7</sup>	
<b>Hotline Referrals</b>	<b>14,236</b>	<b>FSCs: Families Served (October)</b>	<b>2,828</b>
CPS Reports	32%	<b>Home Visiting: Families Served (October)</b>	<b>266</b>
CWS Referrals	11%	<b>SBYSP: Clients Served (October)</b>	<b>12,483</b>
Number of Human Trafficking Referrals <sup>8</sup>	10	<b>DV Services: Clients Served (September)</b>	<b>1,073</b>
<b>Response Timeliness (November)</b>	<b>99%</b>	Residential	23%
<b>Monthly Staff Contacts/Children OOH (November)</b>	<b>96%</b>	Non-Residential	77%
<b>Entries to Care</b>	<b>312</b>		
<b>Shelter Placements (October)</b>		<b>SAARC: Clients Served (Jul - Sep 2015)</b>	<b>1,209</b>
Children under 13 placed in shelters	<b>0</b>	<b>Displaced Homemaker: Clients Served (Jul - Sep 2015)</b>	<b>1,572</b>
Youth > 13 in shelters less than 30 days <sup>9</sup>	<b>98%</b>	New Clients	26%
<b>Subsidized Adoptions/KLG</b> (Includes Subsidized Adoptions and subsidized KLGs)	<b>16,031</b>	<b>RPE: Doses/Activities provided at Implementation Sites</b> (Nov '13 - Jan '14)	<b>83</b>

<sup>1</sup> Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

<sup>2</sup> The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

<sup>3</sup> FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

<sup>4</sup> DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

<sup>5</sup> Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

<sup>6</sup> CSOC Children may receive multiple services and are counted multiple times.

<sup>7</sup> FCP quick facts are based on new clients/families. DoW quick facts are based on new and ongoing clients/families served.

<sup>8</sup> The cumulative number of human trafficking referrals between November 2013 and December 2015 was 266.

<sup>9</sup> Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

## Sustainability and Exit Plan Key Performance Indicators

### "To Be Achieved" Measures

	Month Assessed	Performance	Exit Plan Target	Δ from Target	
Initial FTMs within 45 days	Oct '15	80%	80%	0%	
Subsequent FTMs within 12 Months	Nov '15	78%	80%	-2%	
Subsequent FTMs after 12 Months - Reunification Goal (n=31)	Nov '15	87%	90%	-3%	
Subsequent FTMs after 12 Months - Other than Reunification Goal	Nov '15	65%	90%	-25%	
Initial Case Plans	Nov '15	96%	95%	1%	
CW visits Parent 2x/Mo	Nov '15	70%	90%	-20%	
Parent-Child Weekly Visits <sup>1</sup>	Nov '15	63%	60%	3%	
Parent-Child Visits Biweekly	Nov '15	75%	85%	-10%	
Child Visit with Siblings	Oct '15	75%	85%	-10%	
Investigation Timeliness CP&P 60 days	Sep '15	85%	85%	0%	
Investigation Timeliness CP&P 90 days	Sep '15	96%	95%	1%	
Ind. Living Assessments 14-18 yrs	Dec '15	93%	90%	3%	
Caseloads: Intake	Dec '15	93%	90%	3%	
Caseloads: Adoption	Dec '15	94%	95%	-1%	

### "To Be Maintained" Measures

	Month Assessed	Performance	Exit Plan Target	Δ from Target	
Investigation Timeliness IAIU	Dec '15	86%	80%	6%	
Supervisor Worker Ratio	Dec '15	98%	95%	3%	
Caseloads: IAIU Investigators	Dec '15	100%	95%	5%	
Caseloads: Permanency	Dec '15	100%	95%	5%	
Ongoing Case Plans	Dec '15	97%	95%	2%	
CW visits Child 2x/Mo 1st2Mo	Sep '15	90%	93%	-3%	
CW visits Child Monthly (at placement site) <sup>2</sup>	Nov '15	96%	93%	3%	

 The blue bar indicates DCF performance in the current month. The red bar indicates the difference between the current performance and the Exit Plan target.

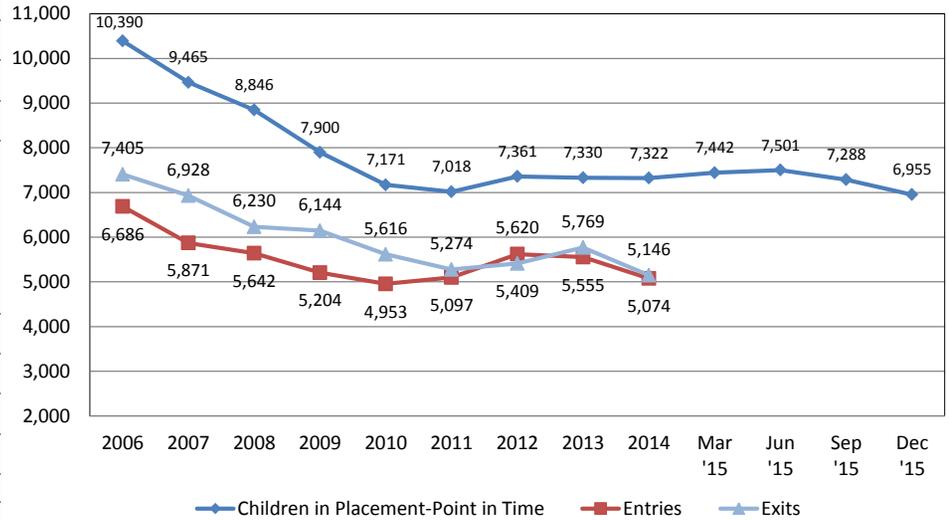
<sup>1</sup>Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

<sup>2</sup>Caseworker visits with Children in Placement (all locations) November: 98%

# Section I: Child Protection & Permanency

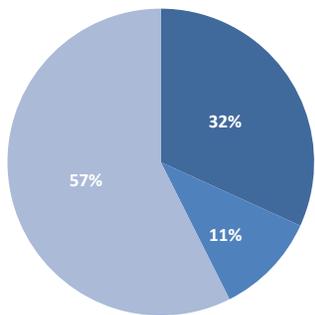
CP&P Quick Facts		
<i>Data in this chart includes children up to age 20.99</i>	<b>n for 12/2015</b>	<b>Δ from 12/2014</b>
<b>Families Under CP&amp;P Supervision</b>	24,310	-5%
<b>Children Under CP&amp;P Supervision</b>	48,667	-6%
<b>Children Receiving CP&amp;P In-Home Services</b>	41,712	-6%
<b>Children in CP&amp;P Out-of-Home Placement</b>		
Resource Family (non-Kin) (52%)	6,955	0%
Resource Family Kinship (39%)		
Group and Residential (7%)		
Independent Living (2%)		
<b>Children Legally Free for Adoption (Excludes TPR Appeals)</b>	984	1%
<b>Finalized Adoptions to date (CY 2015)</b>	1053	0%
<b>Children in Subsidized Kinship Legal Guardianship</b>	1,986	-1%
<b>Children in Subsidized Adoptions</b>	14,045	0%
<b>Entries to Care</b>	312	-10%
<b>Exits from Care</b>	371	-18%

**Children in Out-of-Home Placement: Annual Entries, Exits and Monthly Point in Time Children in Placement**



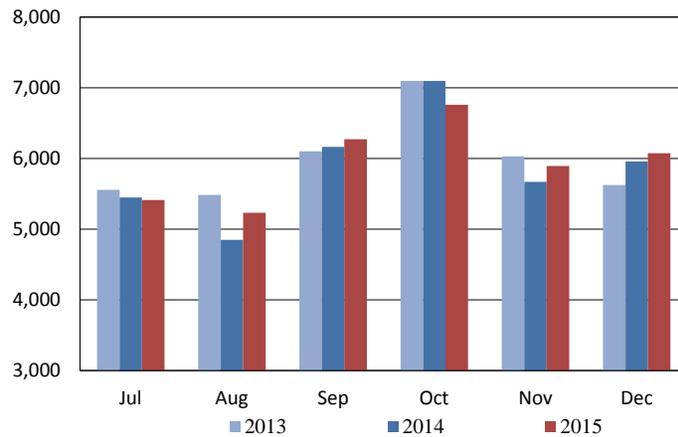
Point in Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.

**Total SCR Intakes**



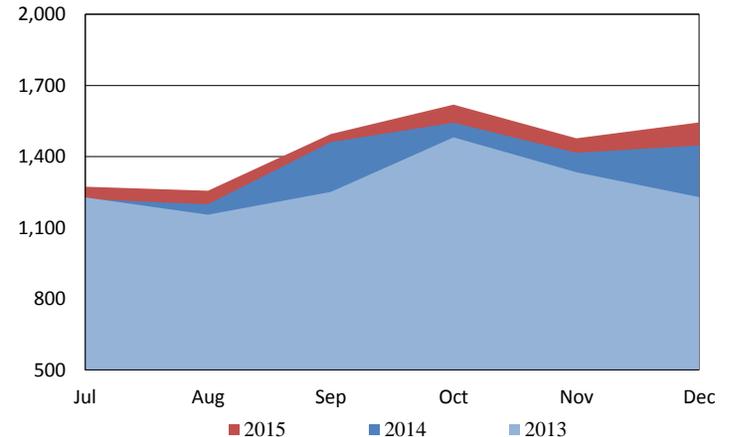
- CPS Reports
- CWS Referrals
- Non CPS/CWS Child Related Calls

**CPS & CWS Referrals**



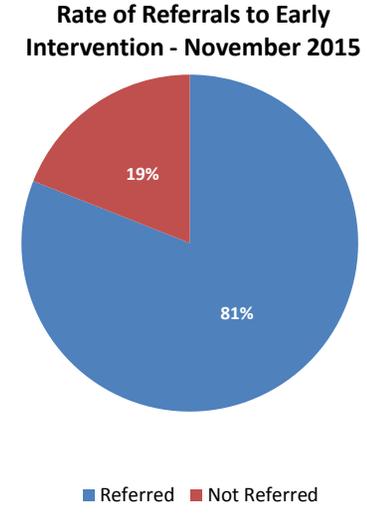
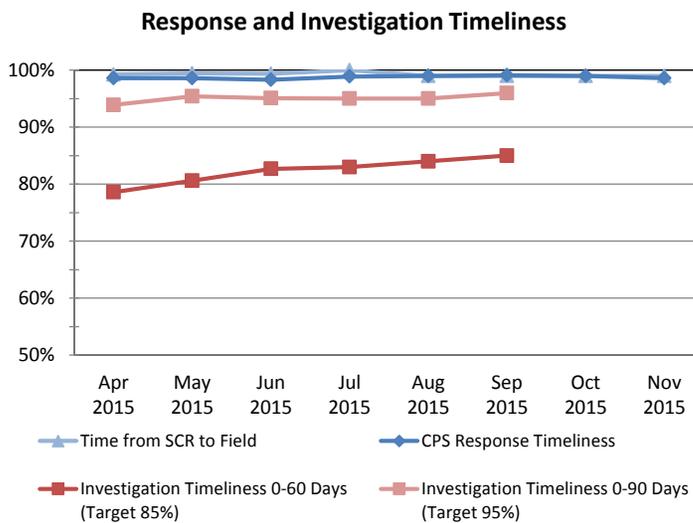
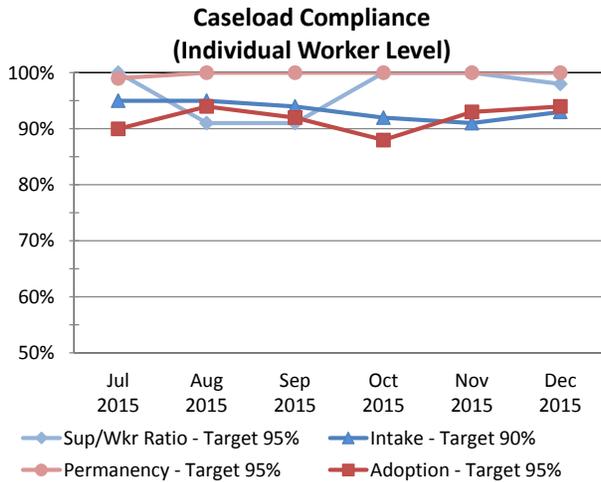
Axis begins at 3,000 to enhance separation of data.

**CWS Referrals Assigned to All CP&P Offices**

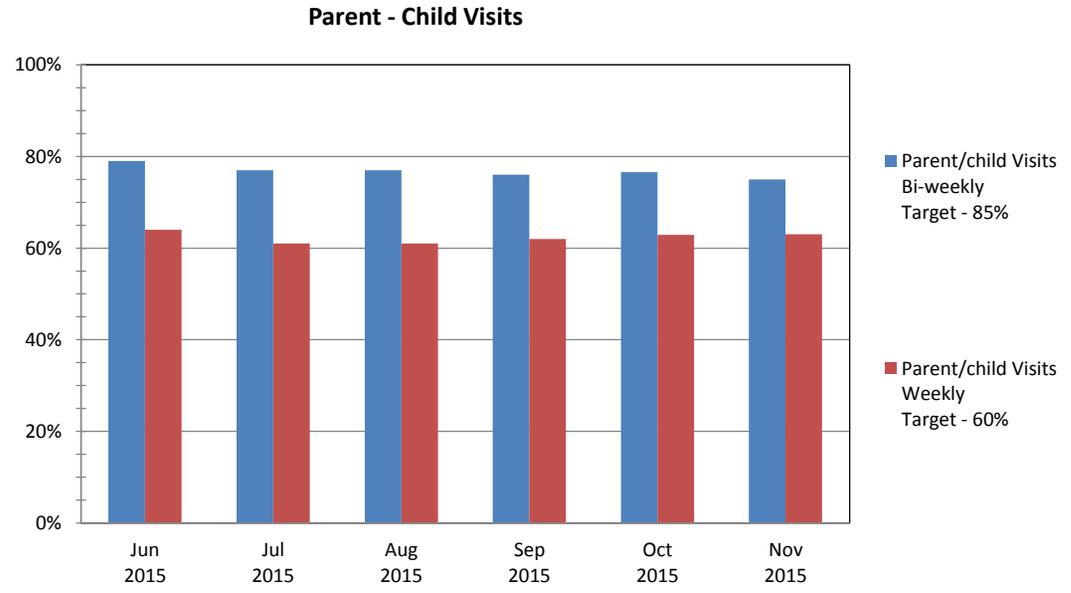
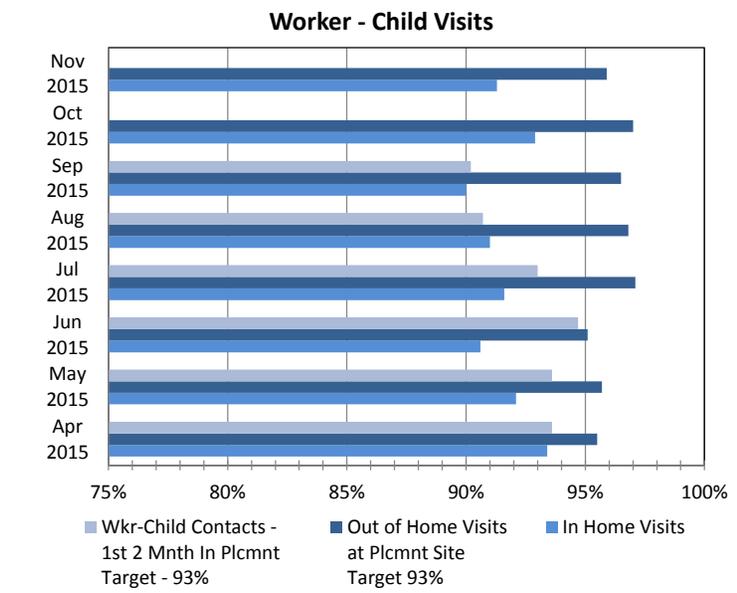


Axis begins at 500 to enhance separation of data.

# Section I: Child Protection & Permanency

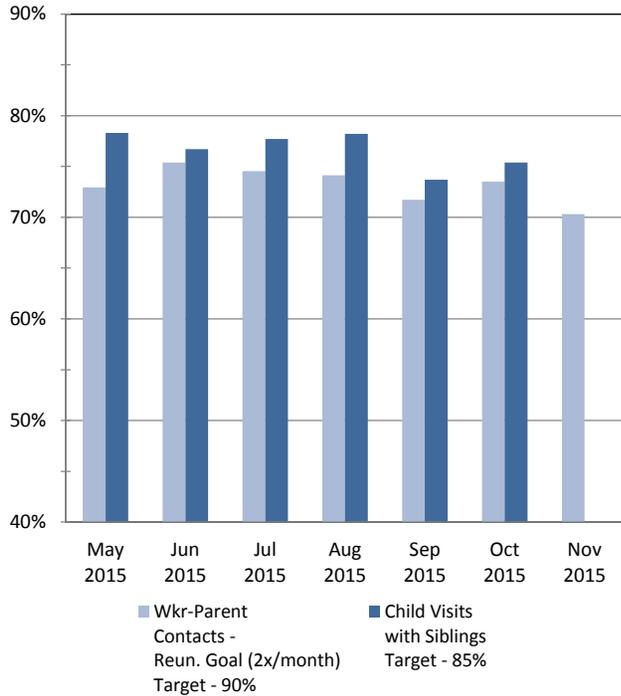


September 2015: 5% of the Investigations received had a Substantiated finding & an additional 7% had an established finding.

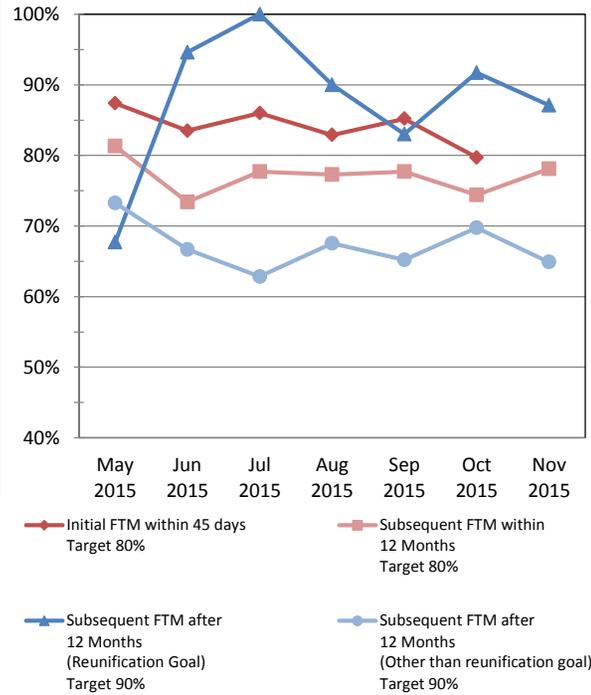


# Section I: Child Protection & Permanency

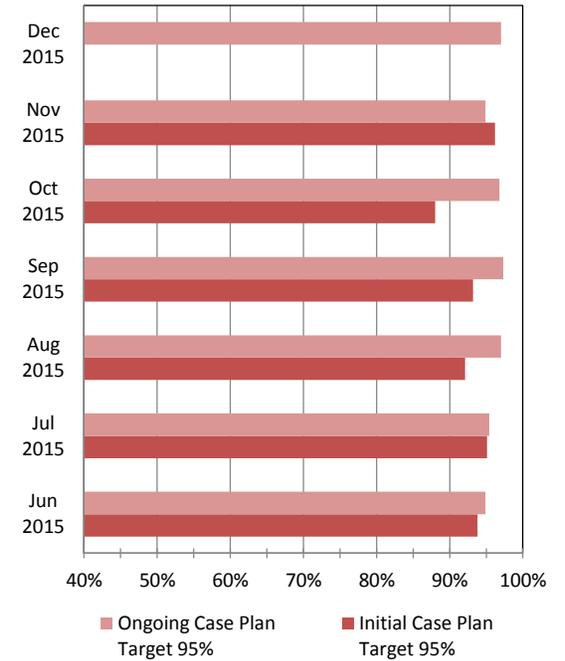
**Worker- Parent Visits & Sibling Visits**



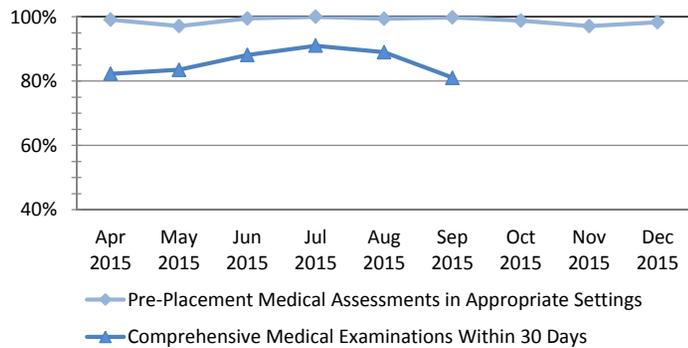
**Initial & Subsequent Family Team Meetings**



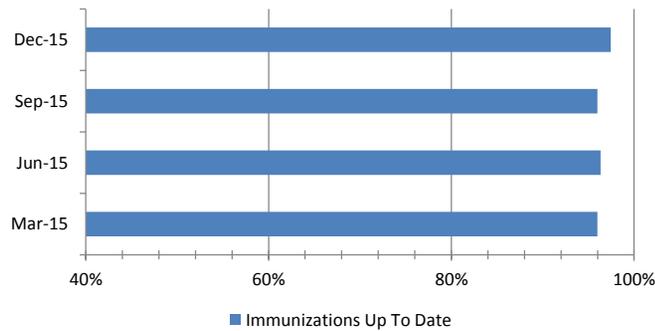
**Initial & Ongoing Case Plans**



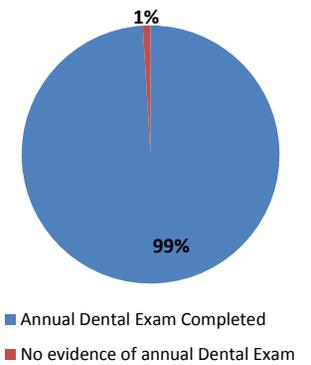
**Medical Assessments for Children in Out of Home Placement (OOHP)**



**Immunizations for Children in OOHP**



**Children in OOHP with Annual Dental Exams**

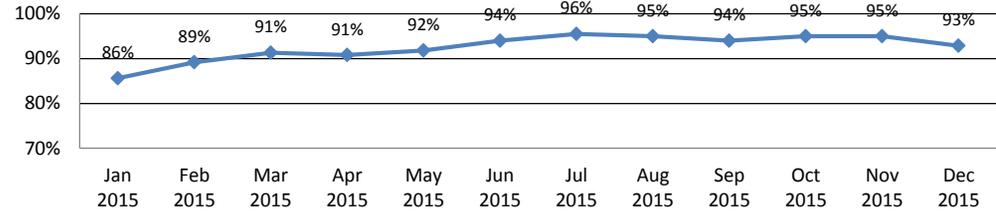


## Section II: Adolescent Services

**OAS Quick Facts  
Youth 18-21**

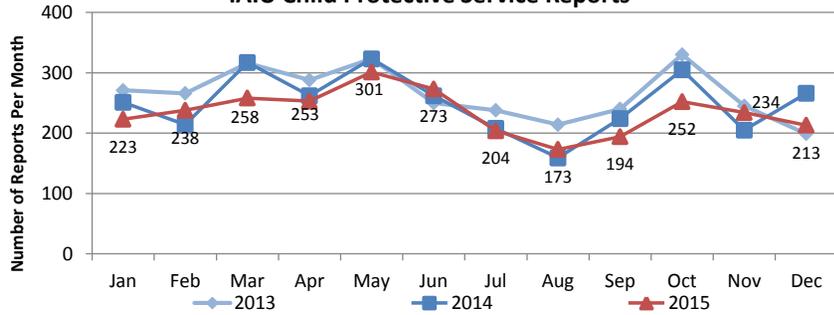
<b>Youth 18-21 years old served by CP&amp;P<sup>4</sup></b>	<b>2,015</b>
<b>Youth served "In Home" living with a parent/relative or living independently<sup>5</sup></b>	<b>1,627</b>
<b>Youth served "Out-of-Home"</b>	<b>388</b>
Family Based Setting (59%)	
Congregate Care Setting (21%)	
Independent Living (21%)	
<b>Youth Receiving Adoption or KLG Subsidy</b>	<b>741</b>

**Completed Independent Living Assessments  
of Youth Ages 14-18 years (n=870)**

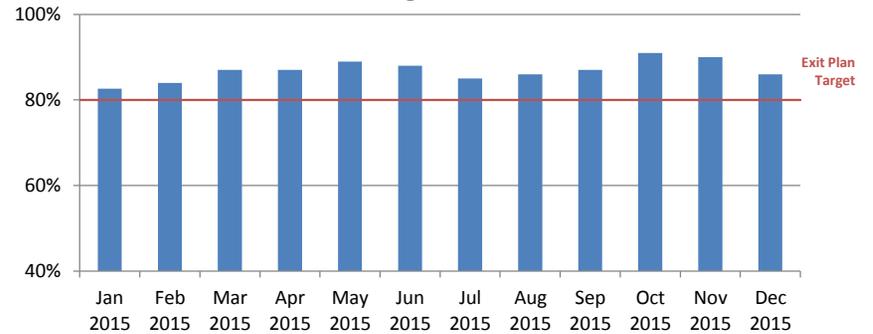


## Section III: Institutional Abuse Investigation Unit

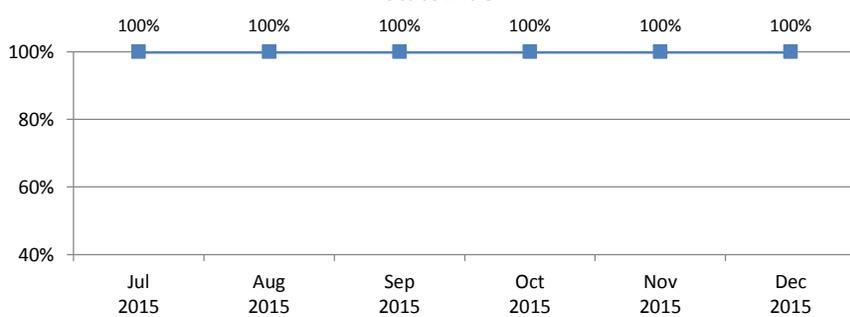
**IAIU Child Protective Service Reports**



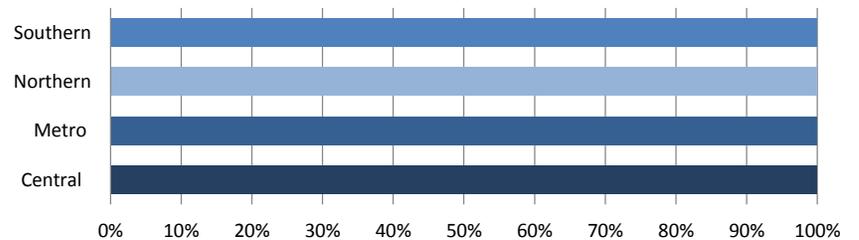
**IAIU Investigation Timeliness**



**IAIU Caseload Report  
Statewide**

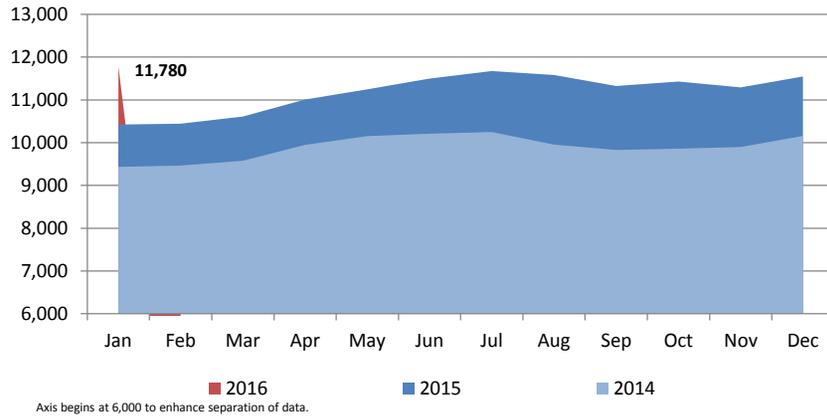


**December 2015  
IAIU Caseload Report by Region**



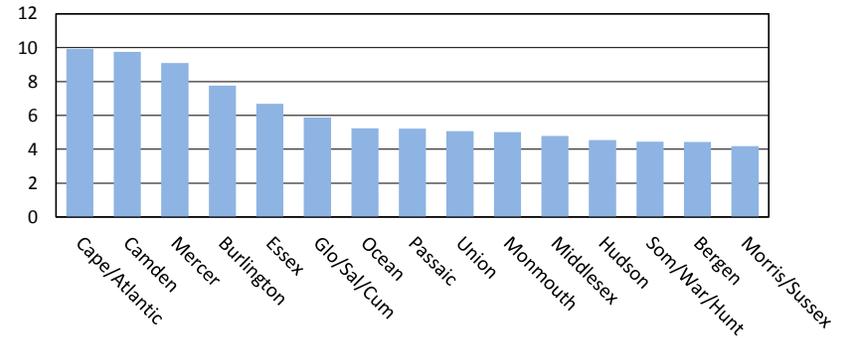
## Section IV: Children's System of Care

### Children in Care Management

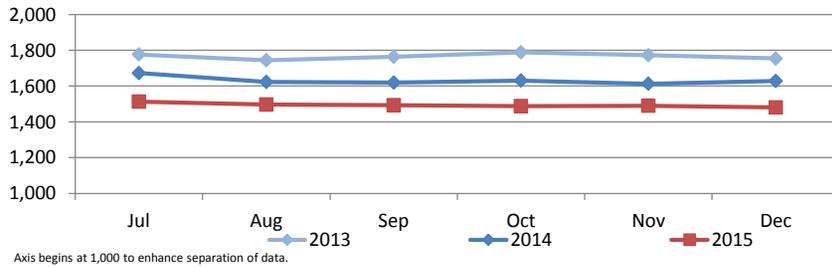


### Rate of Children in Care Management by County

(per 1,000 children)  
n=11,780



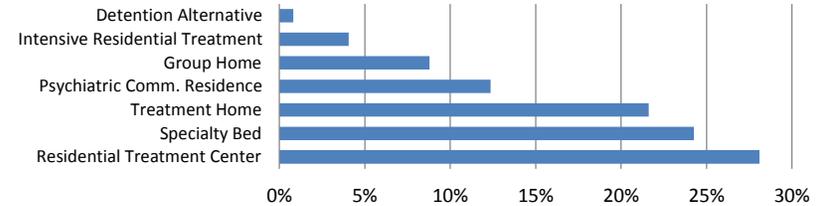
### Children in Out of Home Treatment Settings



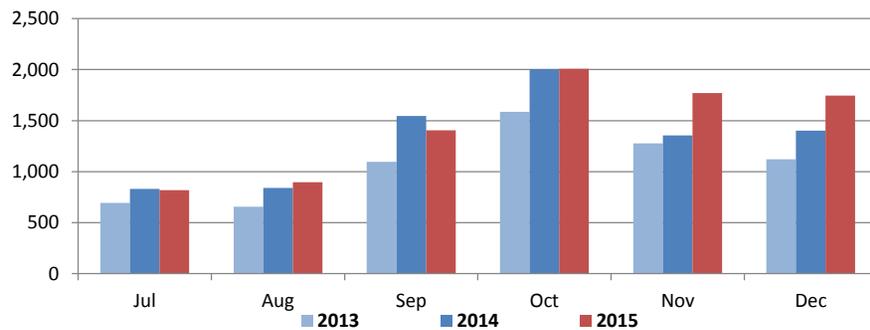
### Children in Out-of-Home Treatment Settings

December 2015

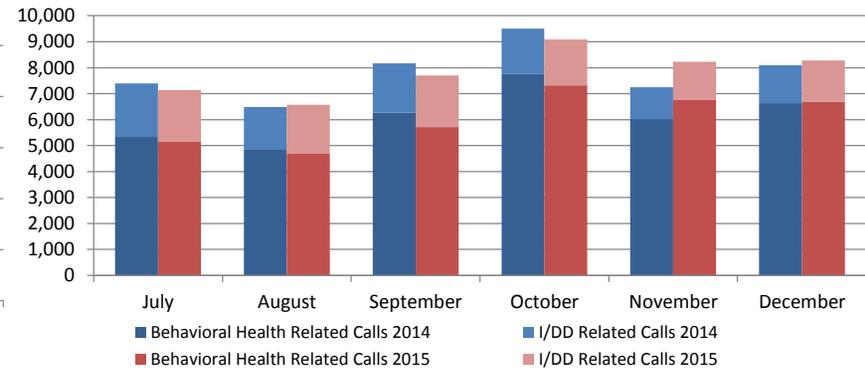
n=1,480



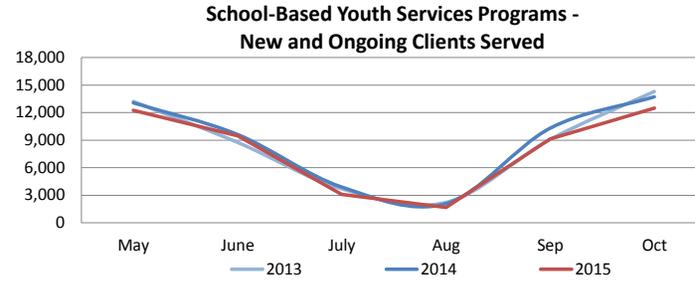
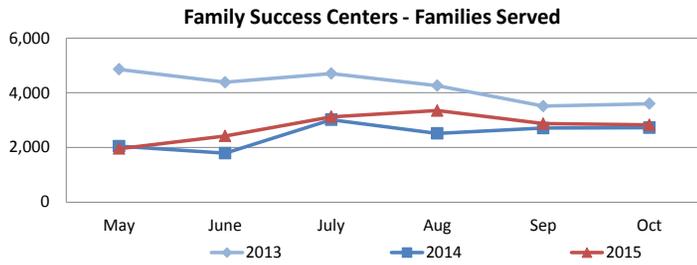
### Mobile Response Stabilization Services (MRSS) Dispatched



### PerformCare Total Calls

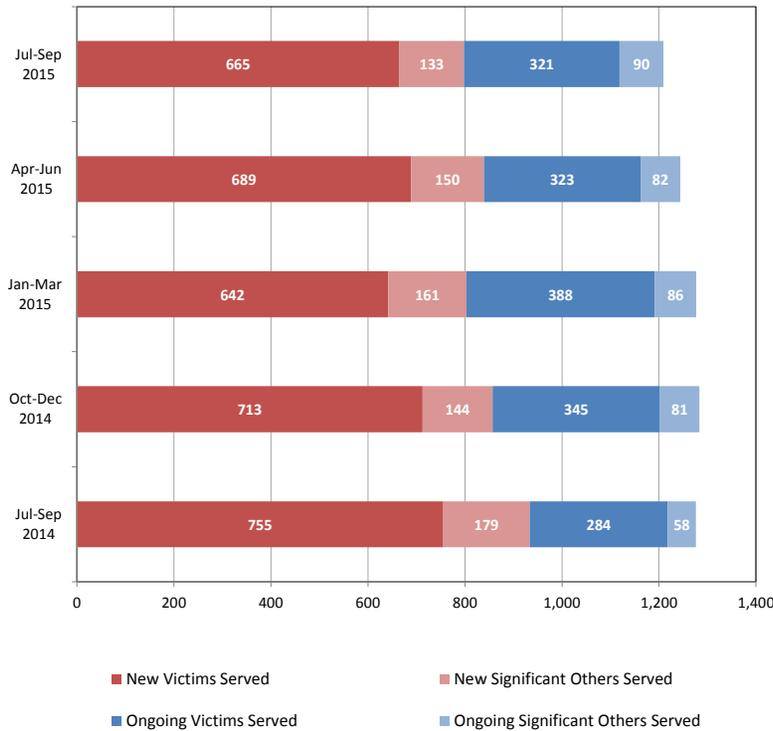


## Section V: Family & Community Partnerships

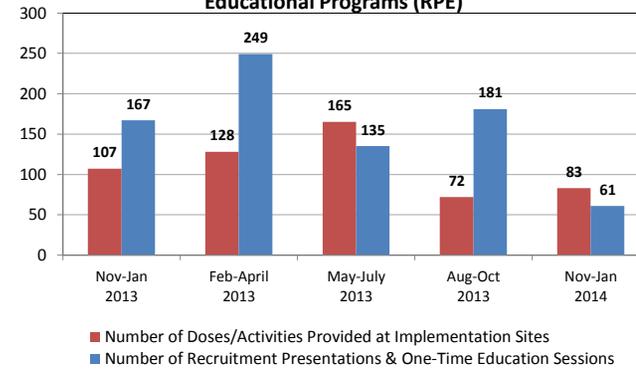


## Section VI: Division on Women

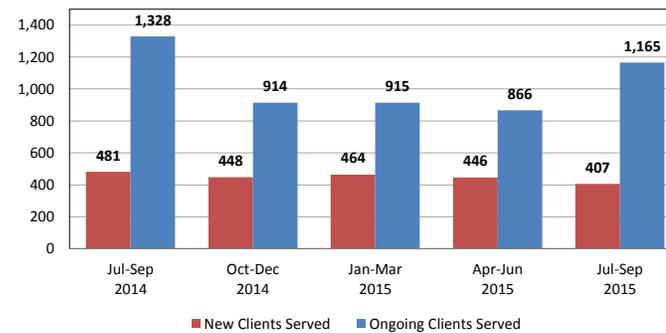
### Sexual Assault, Abuse and Rape Care Programs (SAARC)



### Rape Prevention & Prevention and Educational Programs (RPE)

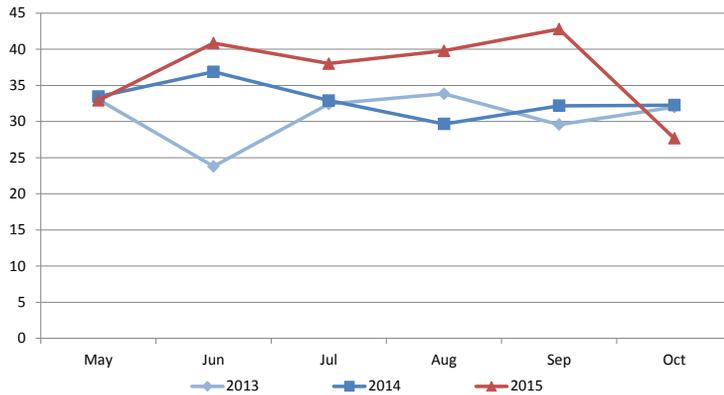


### Displaced Homemaker Program Clients Served



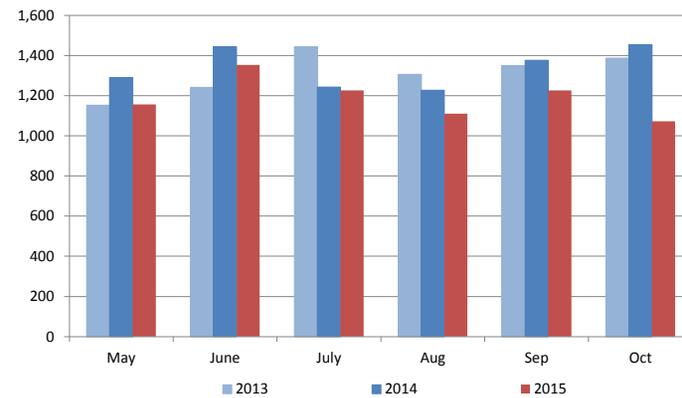
## Section VI: Division on Women

**Residential Domestic Violence Programs:  
Victims' Average Length of Stay (days)**  
In Counties Impacted by Superstorm Sandy

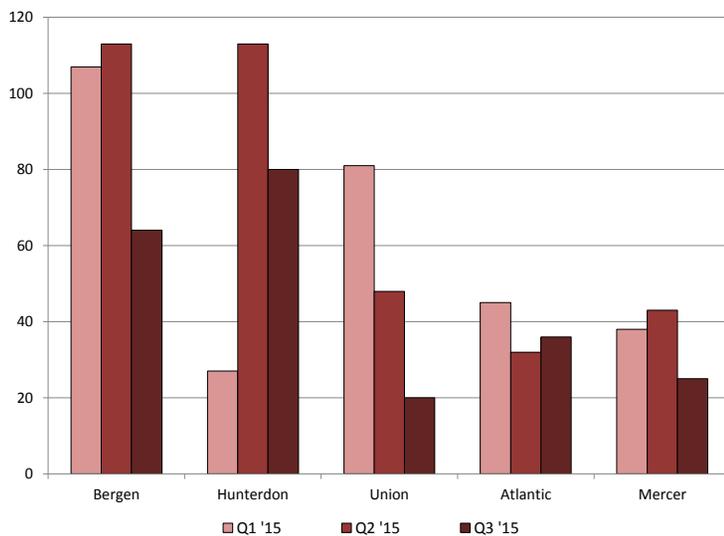


Counties impacted by Superstorm Sandy: Atlantic, Bergen, Cape May, Cumberland, Essex, Hudson, Middlesex, Monmouth, Ocean and Union

**Domestic Violence Services - Adults and Children  
Admitted to Residential and Non-Residential Services**  
Total New Clients

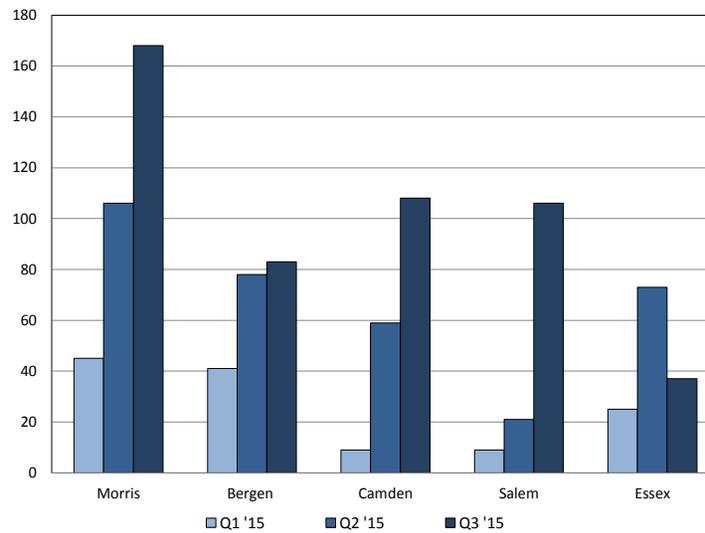


**Top 5 Counties with Unmet Need for Non-Residential DV Services**  
Domestic Violence Victims Waiting for Non-Residential Services



Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of Q1, Q2 and Q3).

**Top 5 Counties with Residential DV Shelters Over Capacity**  
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



Non-admitted clients are offered referrals to other counties. Graph represents the 5 counties with most clients not admitted during the entire time period (sum of Q1, Q2 and Q3).

## Key Performance Indicators by CPP Local Office - 12 Month Period

Local Office	Met Target			Within 10% of Meeting Target				< 60% of Final Target				
	M# 13	M# 14	M# 16	M# 17	M# 19	M# 22	M# 6	M# 9	M# 10	M# 28	M# 29	M# 30
Atlantic East	73%	90%	96%	99%	100%	94%	96%	96%	97%	67%	64%	74%
Atlantic West	68%	92%	69%	89%	73%	87%	96%	92%	95%	81%	72%	82%
Bergen Central	91%	96%	100%	100%	65%	100%	100%	99%	99%	92%	70%	80%
Bergen South	95%	98%	85%	95%	80%	98%	100%	99%	98%	86%	65%	81%
Burlington East	72%	91%	86%	67%	77%	97%	97%	84%	89%	73%	66%	79%
Burlington West	73%	93%	75%	65%	91%	95%	98%	88%	92%	73%	65%	78%
Camden Central	80%	91%	75%	54%	40%	87%	92%	84%	90%	66%	48%	59%
Camden East	70%	92%	77%	70%	36%	93%	100%	95%	95%	68%	55%	71%
Camden North	52%	79%	61%	22%	30%	92%	96%	69%	94%	66%	49%	72%
Camden South	92%	97%	73%	72%	32%	92%	96%	88%	98%	70%	62%	81%
Cape May	86%	95%	78%	79%	65%	93%	95%	94%	88%	67%	67%	80%
Cumberland East	63%	89%	62%	59%	56%	94%	93%	95%	95%	55%	55%	63%
Cumberland West	77%	95%	77%	73%	100%	92%	94%	93%	96%	77%	57%	75%
Essex Central	98%	100%	87%	62%	91%	92%	96%	93%	96%	59%	48%	65%
Essex North	74%	95%	62%	55%	28%	93%	100%	95%	96%	61%	56%	70%
Essex South	87%	94%	92%	90%	71%	94%	97%	85%	80%	65%	54%	69%
Gloucester East	54%	75%	88%	78%	75%	95%	90%	82%	86%	53%	48%	66%
Gloucester West	83%	96%	86%	66%	55%	93%	98%	95%	97%	67%	60%	78%
Hudson Central	85%	96%	95%	96%	88%	97%	97%	94%	97%	86%	59%	86%
Hudson North	94%	96%	91%	100%	75%	94%	99%	100%	98%	93%	81%	90%
Hudson South	88%	94%	94%	65%	73%	93%	99%	98%	98%	83%	71%	83%
Hudson West	89%	94%	95%	89%	53%	95%	97%	97%	96%	85%	69%	79%
Hunterdon	88%	97%	79%	100%	100%	100%	100%	70%	95%	78%	64%	76%
Mercer North	76%	94%	96%	93%	73%	97%	98%	89%	95%	76%	66%	83%
Mercer South	75%	90%	86%	96%	81%	87%	95%	92%	92%	66%	59%	73%
Middlesex Central	92%	98%	63%	52%	68%	100%	91%	90%	96%	71%	59%	70%
Middlesex Coastal	95%	99%	90%	91%	77%	94%	100%	99%	99%	79%	75%	82%
Middlesex West	90%	97%	70%	79%	67%	94%	95%	96%	95%	67%	70%	76%
Monmouth North	73%	92%	96%	87%	71%	97%	99%	99%	92%	61%	70%	70%
Monmouth South	80%	93%	77%	71%	69%	99%	94%	97%	95%	72%	67%	75%
Morris East	93%	97%	86%	100%	60%	90%	98%	100%	98%	89%	72%	81%
Morris West	75%	90%	73%	55%	39%	86%	95%	91%	95%	65%	60%	71%
Newark Center City	83%	97%	71%	68%	62%	88%	95%	83%	91%	67%	61%	69%
Newark Northeast	81%	95%	80%	85%	79%	94%	98%	88%	91%	75%	60%	80%
Newark South	81%	95%	94%	85%	73%	88%	98%	93%	87%	50%	53%	64%
Ocean North	65%	93%	82%	65%	70%	91%	93%	95%	98%	71%	57%	77%
Ocean South	77%	93%	78%	72%	69%	92%	92%	91%	95%	65%	63%	77%
Passaic Central	70%	86%	86%	83%	46%	90%	99%	91%	93%	72%	69%	77%
Passaic North	89%	96%	87%	72%	72%	97%	99%	97%	97%	74%	62%	76%
Salem	66%	85%	78%	31%	30%	86%	99%	92%	97%	71%	56%	76%
Somersset	73%	94%	76%	89%	80%	88%	99%	86%	96%	78%	71%	81%
Sussex	90%	97%	73%	80%	81%	97%	97%	96%	95%	70%	65%	79%
Union Central	73%	94%	79%	76%	86%	80%	93%	92%	97%	69%	67%	72%
Union East	83%	93%	90%	91%	81%	83%	99%	93%	96%	72%	68%	78%
Union West	88%	99%	98%	81%	66%	96%	100%	97%	90%	77%	72%	76%
Warren	72%	95%	70%	48%	67%	82%	94%	80%	78%	62%	63%	79%
<b>Statewide</b>	<b>80%</b>	<b>93%</b>	<b>82%</b>	<b>76%</b>	<b>67%</b>	<b>93%</b>	<b>97%</b>	<b>91%</b>	<b>94%</b>	<b>71%</b>	<b>62%</b>	<b>76%</b>

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 13	Investigation Timeliness (60 days)	85%	Nov '14 - Oct '15
M# 14	Investigation Timeliness (90 days)	95%	Oct '14 - Sep '15
M# 16	Initial FTM (45 Days)	80%	Nov '14 - Oct '15
M# 17	Subsequent FTM within 12 Months	80%	Dec '14 - Nov '15
M# 19	Subsequent FTM after 12 Months - Other than Reunification Goal	90%	Dec '14 - Nov '15
M# 22	Case Plans (initial)	95%	Nov '14 - Oct '15
M# 6	Case Plans (ongoing)	95%	Jan '15 - Dec '15
M# 9	Wkr-Child Visits (first 2 months OOHP)	93%	Oct '14 - Sep '15
M# 10	Monthly Wkr-Child Visits at the Placement Site (Includes Out of State Children)	93%	Dec '14 - Nov '15
M# 28	Wkr-Parent Visits (Reunification goal; 2x monthly)	90%	Dec '14 - Nov '15
M# 29	Parent-Child Visits (weekly) Average weekly visits for 12 weeks.	60%	9/12/15 - 11/28/15
M# 30	Parent-Child Visits (bi-weekly)	85%	Dec '14 - Nov '15

\*Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 12 weeks.

## Worker and Office Caseloads by Type and by Local Office - December 2015

Local Office	Met Target		< 70% of workers in compliance			
	<sup>1</sup> Intake		<sup>2</sup> Permanency		<sup>3</sup> Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	100%	Yes	100%	Yes		
Atlantic West	100%	Yes	100%	Yes	83%	Yes
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	97%	Yes	100%	Yes	100%	Yes
Burlington East	100%	Yes	96%	Yes	100%	Yes
Burlington West	100%	Yes	100%	Yes	100%	Yes
Camden Central	90%	Yes	100%	Yes	100%	Yes
Camden East	85%	Yes	100%	Yes	100%	Yes
Camden North	76%	Yes	100%	Yes	100%	Yes
Camden South	95%	Yes	100%	Yes	100%	Yes
Cape May	88%	Yes	100%	Yes	100%	Yes
Cumberland East	100%	Yes	70%	Yes	71%	No
Cumberland West	88%	Yes	100%	Yes		
Essex Central	100%	Yes	100%	Yes	100%	Yes
Essex North	100%	Yes	100%	Yes	100%	Yes
Essex South	100%	Yes	100%	Yes	100%	Yes
Gloucester East	59%	Yes	100%	Yes		
Gloucester West	64%	Yes	100%	Yes	92%	Yes
Hudson Central	100%	Yes	100%	Yes	100%	Yes
Hudson North	100%	Yes	100%	Yes	100%	Yes
Hudson South	100%	Yes	100%	Yes	83%	Yes
Hudson West	100%	Yes	100%	Yes	100%	Yes
Hunterdon	100%	Yes	100%	Yes	100%	Yes
Mercer North	100%	Yes	100%	Yes	100%	Yes
Mercer South	95%	Yes	100%	Yes	75%	Yes
Middlesex Central	100%	Yes	100%	Yes	100%	Yes
Middlesex Coastal	100%	Yes	100%	Yes	80%	Yes
Middlesex West	100%	Yes	100%	Yes	75%	Yes
Monmouth North	71%	Yes	100%	Yes	100%	Yes
Monmouth South	93%	Yes	100%	Yes	100%	Yes
Morris East	100%	Yes	100%	Yes	100%	Yes
Morris West	95%	Yes	100%	Yes	100%	Yes
Newark Center City	89%	Yes	100%	Yes	100%	Yes
Newark Northeast	89%	Yes	97%	Yes	100%	Yes
Newark South	75%	Yes	100%	Yes	100%	Yes
Ocean North	93%	Yes	100%	Yes	100%	Yes
Ocean South	96%	Yes	97%	Yes	78%	Yes
Passaic Central	94%	Yes	100%	Yes	100%	Yes
Passaic North	97%	Yes	100%	Yes	83%	Yes
Salem	92%	Yes	100%	Yes	100%	Yes
Somerset	100%	Yes	100%	Yes	100%	Yes
Sussex	100%	Yes	100%	Yes	100%	Yes
Union Central	100%	Yes	100%	Yes	75%	Yes
Union East	100%	Yes	100%	Yes	100%	Yes
Union West	100%	Yes	100%	Yes	100%	Yes
Warren	94%	Yes	100%	Yes	100%	Yes
<b>Statewide<sup>4</sup></b>	<b>93%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>94%</b>	<b>98%</b>
<b>1 Intake</b>						
- Intake worker compliance: % of workers with no more than 8 new intakes and 12 total families per month. Additionally, if a worker had 12 total families, no more than 2 secondary family assignments. Target=90%						
- Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%						
<b>2 Permanency</b>						
- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%						
- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%						
<b>3 Adoption</b>						
-Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%						
- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%						
- Offices with blank data do not carry adoption caseloads , however adoption cases in those offices are handled by other offices in that area.						
<b>4 Statewide</b>						
-Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.						